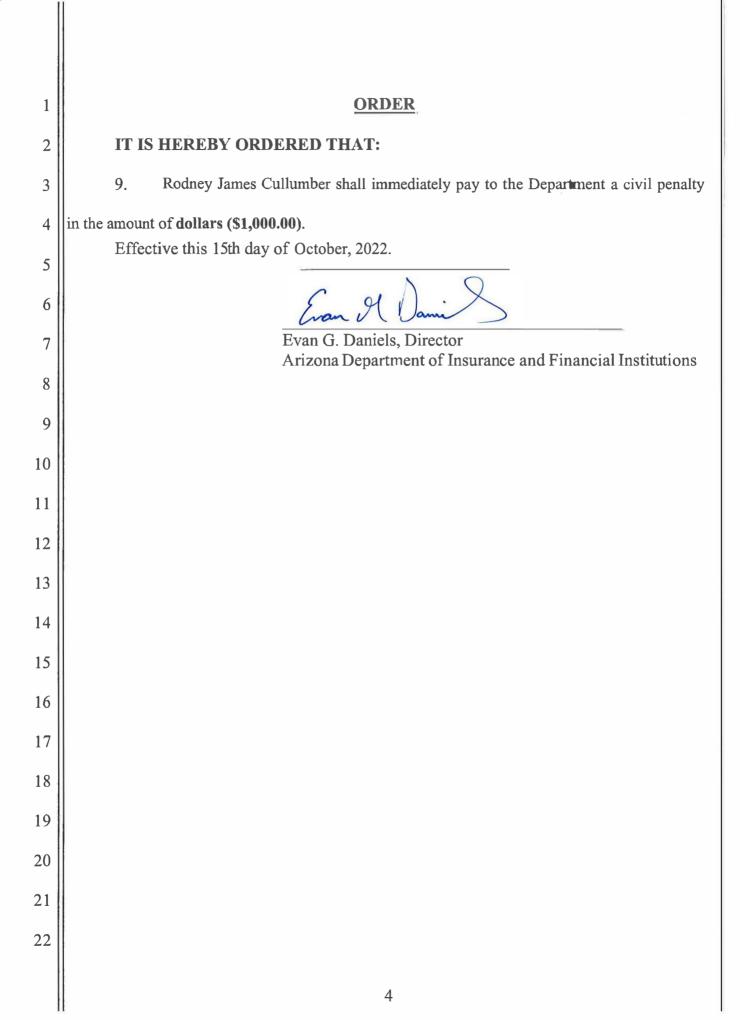
STATE OF ARIZONA Department of Insurance and Financial Institutions FILED October 15, 2022 by AS 1 STATE OF ARIZONA 2 **DEPARTMENT OF INSURANCE AND FINANCIAL INSTITUTIONS** 3 No. 22A- 052 -INS In the Matter of: 4 **CONSENT ORDER CULLUMBER, RODNEY JAMES** 5 (National Producer No. 100110) 6 Respondent. 7 The Arizona Department of Insurance and Financial Institutions ("Department") has 8 received evidence that Rodney James Cullumber ("Respondent") violated provisions of 9 Arizona Revised Statutes ("A.R.S.") Title 20. Respondent wishes to resolve this matter 10 without the commencement of formal proceedings, admits the following Findings of Fact 11 are true, and consents to the entry of the following Conclusions of Law and Order. 12 **FINDINGS OF FACT** 13 1. 14 Respondent was at all material times licensed as an Arizona resident insurance producer, National Producer Number 100110, with lines of authority in accident and health 15 or sickness, casualty, life, and property insurance. 16 The Department first licensed Respondent on December 6, 1989. Respondent's license is scheduled to expire on August 17 31, 2024. 18 Respondent's addresses of record with the Department are: 4327 East Ronald 19 2. Street, Gilbert, Arizona 85295 (business and mailing) and rcullumber@farmersagent.com 20 21 and <u>cullumberrodney@gmail.com</u> (email). On or about December 23, 2021, Farmers Insurance Exchange Company 22 3.

1 ("Farmers") notified the Department that Respondent misrepresented the marital status of 2 several youthful drivers (under 25 years of age) listed on their parents' motor vehicle 3 insurance policies.

4 4. The Department commenced an investigation into this matter. The
5 Department's investigation determined the following:

- a) Farmers' internal investigation identified nineteen (19) policies associated
 with ten (10) households where Respondent added the youthful drivers to their
 parents' existing policies but misrepresented the youthful drivers' marital
 status without their knowledge. Farmers' investigation further established that
 Respondent changed the youthful drivers' status back to 'single' one day prior
 to the interview with Farmers' investigation agent.
- b) A Department investigator contacted several of the policyholders regarding
 the policies in question to confirm whether their children's marital status was
 the same as what was listed on the policies. At least three policyholders
 confirmed that the children's marital status is different from what Respondent
 listed on their policy form.
- c) On or about June 20, 2022, the Department conducted an examination under
 oath ("EUO") of Respondent. During the EUO, the Department's investigator
 inquired into three specific cases in which the marital status of the
 policyholders' children was misrepresented. Respondent indicated that he did
 not recall if consumer T.R. ever communicated to him that T.R.'s daughter
 was married. Regarding consumer D.O.'s response that his daughter is not

1		married, Respondent stated that "I don't even know how to comment on that.
2		Obviously what it says is the truth." Regarding consumer S.H.'s response that
3		her son has never been married, Respondent stated that "must have been a
4		miscommunication" that caused him to change the marital statuses in the
5		policy.
6		CONCLUSIONS OF LAW
7	5.	The Director has jurisdiction over this matter.
8	6.	Respondent's conduct, as described above, constitutes a violation of Title 20
9	or any rule, subpoena or order of the Director. A.R.S. § 20-295(A)(2).	
10	7.	Respondent's conduct, as described above, constitutes using fraudulent,
11	coercive or	dishonest practice, or demonstrating incompetence, untrustworthiness or
12	financial irresponsibility in the conduct of business in this state or elsewhere. A.R.S. § 20-	
13	295(A)(8).	
14	8.	Grounds exist for the Director to suspend, revoke, or refuse to renew
15	Respondent's insurance license pursuant to A.R.S. § 20-295(A).	
16	9.	In addition to or instead of any suspension, revocation or refusal to renew a
17	license pursuant to the A.R.S. § 20-295 section, after a hearing, the director may impose a	
18	civil penalty of not more than two hundred fifty dollars for each unintentional failure or	
19	violation, up to an aggregate civil penalty of two thousand five hundred dollars: A.R.S. §	
20	20-295(F)(1).	
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CONSENT TO ORDER

Respondent acknowledges that it has been served with a copy of the foregoing
 Consent Order in the above-referenced matter, has read it, is aware of its right to an
 administrative hearing in this matter and has knowingly and voluntarily waived that right.

5 2. Respondent accepts the personal and subject matter jurisdiction of the
6 Department over it in this matter.

7 3. Respondent acknowledges that no promise of any kind or nature has been
8 made to induce it to sign the Consent to Order and it has done so knowingly and voluntarily.

Respondent acknowledges and agrees that the acceptance of this Consent to 9 4. Order by the Director is solely to settle this matter and does not preclude the Department 10 from instituting other proceedings as may be appropriate now or in the future. Furthermore, 11 and notwithstanding any language in this Consent Order, this Consent Order does not 12 preclude in any way any other state agency or officer or political subdivision of this state 13 from instituting proceedings, investigating claims, or taking legal action as may be 14 appropriate now or in the future relating to this matter or other matters concerning 15 Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. 16 Respondent acknowledges that, other than with respect to the Department, this Consent 17 Order makes no representations, implied or otherwise, about the views or intended actions 18 of any other state agency or officer or political subdivision of the state relating to this matter 19 or other matters concerning Respondent. 20

5. Respondent acknowledges and agrees that failure to correct the violations set
forth above in this Consent Order, or any repeat findings of the above violations in the

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future, can result in disciplinary action which may include a greater civil money penalty and
 suspension or revocation of its license.

6. Respondent waives all rights to seek an administrative or judicial review or
otherwise to challenge or contest the validity of this Consent Order and its accompanying
parts before any court of competent jurisdiction.

7. Respondent acknowledges that this Consent Order is an administrative action
that the Department will report to the National Association of Insurance Commissioners
(NAIC). Respondent further acknowledges that it must report this administrative action to
any and all states in which Respondent holds an insurance license and must disclose this
administrative action on any license application.

10-11-22 Date

Rodney James Cullumber (National Producer No. 100110)

1	COPY of the foregoing delivered via email this 18th day of <u>October</u> , 2022, to:
2	Rodney James Cullumber
3	4327 E. Ronald St. Gilbert, AZ 85295
4	Respondent
5	COPY of the foregoing delivered/emailed same date, to:
6	Deian Ousounov, Assistant Director Ana Starcevic, Paralegal Project Specialist
7	Cathy O'Neil, Consumer Regulatory Affairs Officer Steven Fromholtz, Division Manager, Licensing
8	Linda Lutz, Legal Assistant, Licensing
9	Aqueelah Currie, Licensing Supervisor Michael Vukson, Investigator
	Arizona Department of Insurance and Financial Institutions
10	100 North 15th Avenue, Suite 261 Phoenix, Arizona 85007-2630
11	Rodney James Cullumber
12	rcullumber@farmersagent.com
13	cullmberrodney@gmail.com Respondent
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15	Francine Juarez
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